



## Our very “Ugly Refund Policy”

**All classes, training programs, special orders, and select merchandise made through Professional Diving Resources are final and non-refundable.**

- **Classes & Training:**

Payments for courses, certifications, and training sessions are non-refundable. If you are unable to attend a scheduled class, please contact us in advance. At our discretion, we may allow rescheduling or store credit.

- **Special Orders:**

Items that are specially ordered or customized are non-refundable and cannot be returned or exchanged.

- **Wetsuits:**

All wetsuit purchases are non-refundable due to their personal-use nature. Wetsuits cannot be returned or exchanged once purchased.

- **Retail Returns (Eligible Items Only):**

Unopened, unused products with original packaging and tags attached may be returned within 14 days of purchase. All approved returns are subject to a restocking fee.

- **General Policy:**

By completing your purchase, you acknowledge and agree to this no refund policy.

Thank you for your understanding and support.